

Back up your Apple Configurator iPad Data

Many schools are managing sets of iPads using a MacBook and Apple's free application *Apple Configurator*. **It is most important that this MacBook is backed up properly.**

If this data is lost from the MacBook for any reason, such as the machine failing, it can mean that all purchases are lost and need to be purchased again (potentially hugely costly). It also would mean that all iPads managed by the MacBook will need to be reconfigured from scratch as the relationship would be lost between devices if the Apple Configurator libraries are lost.

To create periodical backups of your MacBook and most importantly Apple Configurator libraries, you will need an external hard drive. This can work in conjunction with a software feature built into every MacBook called 'Time Machine' which backs up data to a connected hard drive and can be set for a periodical auto backup of data.

The following Apple Article <http://support.apple.com/en-gb/HT202430> shows what you need to backup and states the consequences if you don't have a backup.

"If you have supervised devices with Apple Configurator and you lose the Apple Configurator data files, the devices are still supervised by your Mac with Configurator. Apple Configurator will not be able to reinstall app backups or user data onto those supervised devices"

"It's especially important to back up Apple Configurator information if you're using VPP codes. After a VPP code has been redeemed, only the Apple Configurator database keeps a record of which device a code was redeemed for. If this database is lost and the app is deleted from the device, Apple Configurator isn't able to reuse the redeemed code in order to install the app. Instead, you would need to purchase and redeem additional codes to replace the app on a device"

If you don't have a suitable external hard drive the [Hereford iStore](#) can provide one at an education price. This would be a Western Digital Passport 1TB HDD external drive suitable for Mac OSX at £69 ex VAT.

For more information please contact us or your Apple reseller.